"I think a hero is really any person intent on making this a better place for all people."

– Maya Angelou

Dear Friends,

Welcome to the new abnormal at Children's Bureau. Our 2019-2020 impact report reflects a year that began with a business-as-usual mantra that was quickly replaced by a heroic shift in how we do our business. What remained constant, however, is child abuse and neglect. In fact, the pandemic only escalated this horrific reality for thousands of children in our community.

But there is hope for these children...and that hope is Children's Bureau. During this unprecedented time, I have seen increased empathy for each other when physical interaction decreased. I have seen incredible creativity in how we connect with vulnerable children and families in meaningful ways. And I have seen a collective commitment to do more and to stand for what is right.

As conversations about systemic racism arose, Children's Bureau listened and resolved to do better. The work of our board’s Diversity, Equity and Inclusion (DEI) Committee continued to foster forward-thinking changes at a leadership level. This year, a new DEI task force for staff was created along with various team cohorts that participate in guided learning and sharing discussions. We also began implementing trauma-informed care practices that complement our culturally enhanced programs and services.

This year also saw numerous tools, resources, and systems developed to augment our employees’ work experience. Staff can access Children's Bureau University for a variety of helpful modules while Microsoft Teams, Zoom, and other online tools are now the norm for everyday communication. In addition, Children's Bureau staff are more active than ever in our communities, continuing to build relationships and helping children and families in need.
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This year also saw numerous tools, resources, and systems developed to augment our employees’ work experience. Staff can access Children’s Bureau University for a variety of helpful modules while Microsoft Teams, Zoom, and other online tools are now the norm for everyday communication. In fact, our investment in technology over the past few years was a key factor in our ability to shift our entire workforce of nearly 300 to work remotely in just three days.

It’s truly been a year of heroic innovation, compassion, and perseverance. I am deeply grateful to you — our donors, supporters, corporate and community partners — who continue to stand with us in protecting vulnerable children. Thank you for being a hero of hope as we couldn’t do this work without you.

With deep appreciation,

Ronald E. Brown, Ph.D
President & CEO
Children’s Bureau of Southern California

Children’s Bureau takes pride in its unique approach to child abuse prevention. Through advocacy efforts and a focus on primary prevention, we strive to provide the utmost effective and culturally competent services to families.

This year, the COVID-19 outbreak devastated families worldwide and we have yet to see the long-term effects. Through good times and moments of loss and uncertainty, one thing remained true; Children’s Bureau is there for the most vulnerable families and communities. Here are some of the moments where Children’s Bureau shined.
COVID-19: Sharing Our Expertise & Resources

As leaders looked for anchors of hope, Children’s Bureau continued to be called upon as an expert and collaborator across all areas of the agency.
Research shows that zip codes, family income and parent education levels determine a child's risk of abuse. Children's Bureau strives to ensure that the early environments children grow up in are safe no matter what factors are in place. The dollars, hours and hundreds of people that came together to make this possible are more than a number. They are a symbol of hope. Thanks to supporters like you, this is the impact we made this year.

**Family Foster Care and Adoption | Families Brought Together**

1,311 children served through foster care, adoption and support services
Meet the Goolsby-Kerrigan Family

“The fostering experience wasn’t what we imagined... but it was different in a much better way.”

Read about Kristina and Maeve's family journey and how they welcomed their daughter Coco into their hearts and home.

Mental Health Services | Children and Parents Learning Together

Provided 109,863 hours of mental health therapy and counseling to 4,454 children and their families.

Prevention Programs | Communities Brought Together

5,000 home visits (in person and virtual) to 650 at-risk families with young children in need of parent education and services.

600+ low-income children improved school readiness skills and received developmental and health screenings.

DADS MATTER FATHER INVOLVEMENT PROGRAM

Served 411 unique participants.

Provided 956 hours of workshops to fathers and father-figures, for a total of 7,874 hours of services received by clients.
101 organizations used FAF Software throughout the U.S. and Canada, reaching more than 60,000 families.

Framework for Healthy Families

Poverty, isolation, domestic violence and mental illness are just some of the risk factors that contribute to child abuse and neglect. Protective factors are the positive counterpoint to risk factors that provide a framework for defining child abuse prevention. For example, 84% of 2020 graduates from our Family Enrichment Program strengthened at least one protective factor. Here is a program-wide snapshot for each protective factor.

- 87% of parents increased parental resilience
- 82% of families reported having social connections
- 83% of parents gained knowledge of parenting and child development
- 86% of parents accessed concrete support in time of need
- 82% of parents enhanced social and emotional competence of children

For more information about the protective factors, please visit the Center for the Study of Social Policy at cssp.org.

Our high-quality, effective services would not be possible without the support of our generous volunteer leaders. Time after time, these individuals have demonstrated a passionate commitment to the safety and well-being of vulnerable children and families. Thank you for helping us pave the way for a brighter future for children.
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Corina Casco, LCSW  
*Chief Program Officer*

Stephanie Eversfield  
*Chief Development Officer*

Kymberly Garrett, M.B.A.  
*Chief People Officer*

Jacqueline Meek, C.P.A.  
*Chief Operating Officer*

Gayle Whittemore, C.P.A., M.B.T.  
*Chief Financial Officer*
Whether in person or virtually, you went above and beyond to support our special events, young professional networks, family activities and fundraisers. Thank you for being a hero in the story to prevent child abuse.

Blue Tie Gala Committee: Ceci Dean, Randy Kies, Beth Goldfarb Jackson, Shelli Herman, Maureen Trippe, George Barton, Sarah Geana, Julia Stewart, James (Jim) Joge, Sarah Richardson and Tim Ortman

To see more photos, click here.
Financial Overview

Fiscal Year 2019/20

Agency Expenses

85% programs & services
13% administration
2% fundraising

Program Expenses

48% mental health
38% prevention
14% foster care & adoption

Revenue

FY 19/20
Program Support
Government Grants & Contracts $35,179,864
Private Charitable Support $5,278,260
Contributions in Kind $1,388,004
Total Program Support $45,722,179

Other Revenue
Investment Income $18,620
Total Other Revenue $18,620

Expenses

Programs and Services
Mental Health $18,511,159
Prevention $14,705,110
Family Foster Care & Adoption $5,818,133
Total Programs and Services Expenses $39,034,402

Support Services
Administration & Community Relations $5,000,000
Fundraising $1,004,414
Total Support Services $6,004,414

Total Expenses $45,038,816
For every $1 spent on prevention, $8 to $18 is saved in future public spending.

BUILDING FUTURES TOGETHER

In 2020, we collectively experienced something we have not been through before and the families we serve felt the effects of this global uncertainty in a compounded manner. Amid the turmoil, you embraced compassion and came together to give families hope.

This honor roll reflects donations made during the 2019/2020 fiscal year. Thank you.
In 2020, we collectively experienced something we have not been through before and the families we serve felt the effects of this global uncertainty in a compounded manner. Amid the turmoil, you embraced compassion and came together to give families hope.

This honor roll reflects donations made during the 2019/2020 fiscal year. Thank you.

2019/2020 Honor Roll

Individual Donors  Organizations  Gifts-In-Kind

Click the above links to view our honor roll.
Are you interested in being part of the future story to prevent child abuse? You can ensure the agency continues to grow with a legacy gift. Or, simplify your giving with a donor advised fund.

To learn more, click here.

KIRBY SOCIETY MEMBERS

“Someone is sitting in the shade today because someone planted a tree a long time ago.”

— Warren Buffett

Liza-Mae and Mark Carlin
Rhonda Fleming Carlson
Ruby and Edmond* Davis
Mary Anne and A. Redmond* Dorns
Linde S. Garrison
Beth Godfick Jackson and Jeffrey Jackson
Connie and Doug Hayes
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Carmine Salucci
Sandy Sladen
George A. Studer
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Alice and Don Willfong*
Three Anonymous Members

*deceased
Be a hero to a child in need.

GIVE NOW TO PREVENT CHILD ABUSE
Be a hero to a child in need.

GIVE NOW TO PREVENT CHILD ABUSE

CLICK HERE

children's bureau

Headquarters: 1910 Magnolia Avenue, Los Angeles, CA 90007
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